

The Basque Country is one of the safest countries in Europe

Along the way, the ERTZAINITZA ensures your safety and security

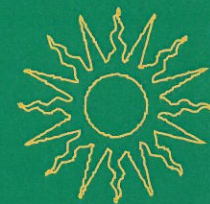
ERTZAINITZA

BASQUE POLICE

How to contact the ERTZAINITZA



IGNATIAN WAY



PRACTICAL SAFETY TIPS

## POLICE STATIONS

1. AZKOITIA: C/Nemesio Otaño. Barrio San Martín. 943 083 780
2. ZUMÁRRAGA: Calle de la Estación. 943 534 760
3. VITORIA-GASTEIZ: Portal de Foronda, 201. 945 064 219
4. LAGUARDIA: Ctra. Laguardia-Logroño, s/n. 945 600 955

PERTSONA  
HELBURU

EUSKO JAURLARITZA

SEGURTASUN SAILA

COMPROMISO CON  
LAS PERSONAS

GOBIERNO VASCO

DEPARTAMENTO DE SEGURIDAD



IN CASE OF EMERGENCY  
CALL:

112  
SOS DEIAK



# PERSONAL PROTECTION

## As a general rule...

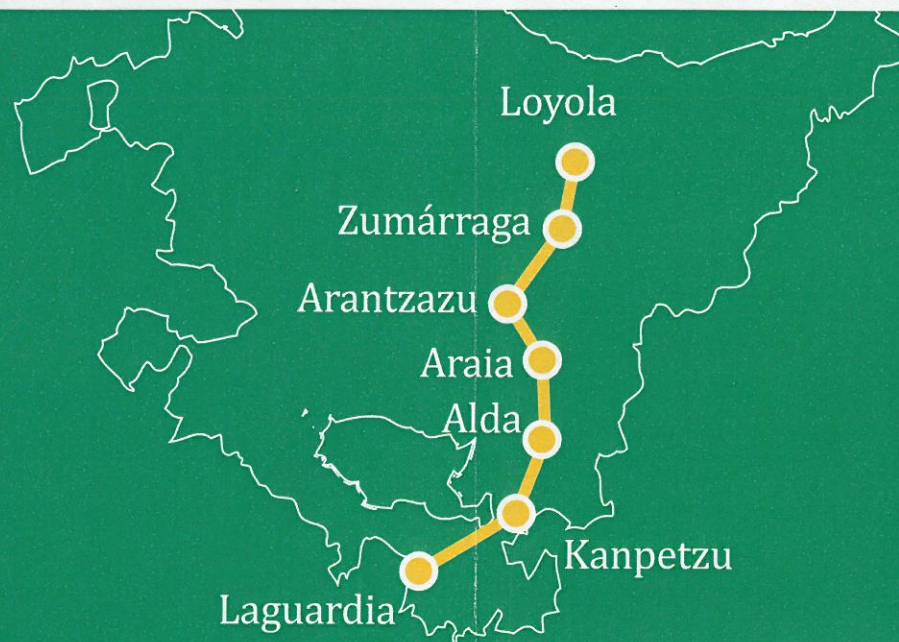
1. KEEP YOUR **BELONGINGS IN SIGHT**.
2. KEEP YOUR BAGS AND BACKPACKS **CLOSED** AND CLOSE TO YOU.
3. CARRY THE **NECESSARY** MONEY IN A WALLET INSIDE.
4. KEEP YOUR **PASSPORT OR ID CARD** IN A SAFE PLACE.

## In case of theft...

1. **WRITE DOWN** ALL THE **DETAILS** OF THE INCIDENT.
2. **DO NOT CONFRONT** THE ATTACKER.
3. **REPORT IT TO THE POLICE**.

# ALONG THE WAY

1. RESPECT THE **SIGNS** AND DIRECTIONS YOU FIND IN THE AREA.
2. IF YOU HAVE A **GEOLOCATION SYSTEM** (Alpify, Whatsapp, etc.) **TURN IT ON**.
3. IF POSSIBLE, **AVOID** LONELY AND POORLY-LIT AREAS.
4. **DO NOT TRUST STRANGERS** WHO APPROACH YOU UNEXPECTEDLY.
5. ALWAYS TAKE A **MOBILE PHONE** WITH A **CHARGED BATTERY** WITH YOU.
6. IN CASE OF EMERGENCY PHONE 112 ☎



## IF YOU ARE TRAVELLING ON FOOT

- WALK ON THE LEFT SIDE OF THE ROAD AND ALONG THE SHOULDER IF THERE IS ONE.
- IF YOU ARE WALKING ALONG A ROAD IN A GROUP, WALK IN SINGLE FILE.
- AT NIGHT OR WITH POOR VISIBILITY USE LIGHTS OR REFLECTIVE ELEMENTS.



## IF YOU ARE TRAVELLING BY BIKE

- USE AN APPROVED HELMET.
- CYCLE ON THE RIGHT SIDE OF THE ROAD AND USE THE SHOULDER; IF YOU ARE IN A GROUP, DON'T RIDE MORE THAN TWO ABREAST AND ALWAYS CLOSE TO THE SHOULDER.



## IF YOU ARE TRAVELLING ON HORSEBACK

- YOU MUST USE CATTLE TRAILS.
- IT IS ADVISABLE TO GET HORSE LIABILITY INSURANCE.
- AT NIGHT, YOU MUST CARRY LIGHTS IN SUFFICIENT NUMBER TO INDICATE YOUR LOCATION AND DIMENSIONS.
- USE AN APPROVED HELMET.